Health Care Reform Job Impacts

Here are some of the changes that will impact the job of an eligibility worker:

1. **Program Processing**
   The programs you process at your agency will depend on the agency where you work and the role you have at your agency. You may process one or a combination of the Insurance Affordability Programs (IAPs). IAPs are Medical Assistance (MA), MinnesotaCare (MCRE) and Advanced Premium Tax Credit (APTC) with or without Cost Sharing Reduction (CSR).

2. **MA Policy**
   MA eligibility requirements are changing for specific populations. Populations impacted by these changes include children under age 21, pregnant women, parents, relative caretakers and adults without children under the age of 65.

3. **MCRE Policy**
   MCRE eligibility requirements are changing. They will closely follow the new policies for APTC/CSR.

4. **Consumer Self-Service**
   Consumers will be able to set up online accounts for themselves via the MNsure website. They may use these accounts to complete an online application, and receive electronic notices and other program information.

5. **New Application**
   A new online application for people requesting financial help through the IAPs will be available on the MNsure website on October 1, 2013. A paper application will also be available, but the majority of consumers are expected to apply online.
6. **New Eligibility System**
   A new eligibility system will be used to determine eligibility and maintain eligibility information for the Insurance Affordability Programs (IAPs). IAPs include MA, MCRE and APTC/CSR.

7. **Real-time eligibility determinations**
   Electronic verifications and eligibility determinations occur while an application is entered into the system, whether entered by a consumer or by a worker.

8. **Electronic Verifications**
   A data hub will be utilized to verify eligibility requirements whenever available. Manual, or paper, verifications will be requested only if an electronic source is not available, or the information provided by the consumer is not reasonably compatible or is inconsistent with the electronic verification and the verification is required.

9. **Self-Attestation**
   Some programs will allow consumers to attest to information, rather than provide verification, to determine eligibility.

10. **New Resources**
    There are several new resources available, which include:

    - **ONEsource**
      This is a new resource that includes instructions for processing, links to policy and user manuals, and other tools you need to do your job.

    - **Insurance Affordability Programs Manual (IAPM)**
      This is a new policy manual that will provide the policy requirements for MA for Families with Children and Adults, MinnesotaCare and Advanced Premium Tax Credit (APTC)/Cost Sharing Reduction (CSR).