



Provider Hub FCC Licensing | Fall 2025 Update

This document is for family child care (FCC) licensing staff and partners. It includes the latest updates and resources to help you share up-to-date, accurate information with family child care providers about the transition of licensing to the Provider Hub.

What you'll find here:

- [Provider Hub overview](#)
- [Faming child care licensing launch information](#)
- [Resources available now to family child care providers](#)
- [Provider Hub benefits](#)
- [Clarifications on what family child care providers will need to do— and what they won't need to do — for licensing in the Provider Hub](#)
- [Who to contact with questions](#)

Provider Hub Overview

The Provider Hub is an online tool for providers to apply for and manage social service licenses, funding and participation in other government programs.

Today, licensed and certified child care centers use the Provider Hub for:

- Child care center licensing/certification
- Child Care Assistance Program (CCAP) provider registration management
- Great Start Compensation Support Payment Program participation
- Enrollment and attendance

In August 2025, family child care providers got [access to the Provider Hub to manage their CCAP registration](#). Family child care providers are the next group to get access to the Provider Hub for licensing. They'll get access to the Great Start Compensation and enrollment and attendance features at some time after family child care licensing launches in the Provider Hub.

Learn more on the [Provider Hub](#) webpage.

Family Child Care Licensing Launch

Family child care licensing in the Provider Hub will launch across the state using a phased, regional approach.

Initial launch

Family child care licensing in the Provider Hub will launch first in the following counties: **Becker, Cass, Crow Wing, Douglas, Hubbard, Morrison, Stevens, Todd and Wadena**. These counties partner with [Sourcewell](#) to provide family child care licensing services.

Providers in these counties will be notified **at least 60 days before the launch**.

The Provider Hub team will spend **one month** focused on launching the online tool with these initial counties.

Regional launch

After the first month, family child care licensing in the Provider Hub will continue to go live in phases, launching to a [new region](#) every couple of weeks in the following order:

- **Region 4, West Central counties:** Clay, Grant, Otter Tail, Pope, Traverse and Wilkin
- **Region 8, Southwest counties:** Cottonwood, Jackson, Lincoln, Lyon, Murray, Nobles, Pipestone, Redwood and Rock
- **Region 2, Headwaters counties:** Beltrami, Clearwater, Lake of the Woods and Mahnomen
- **Region 7E, East Central counties:** Chisago, Isanti, Kanabec, Mille Lacs and Pine
- **Region 6E, Southwest Central counties:** Kandiyohi, McLeod, Meeker and Renville
- **Region 1, Northwest counties:** Kittson, Marshall, Norman, Pennington, Polk, Red Lake, and Roseau
- **Region 9, South Central counties:** Blue Earth, Brown, Faribault, Le Sueur, Martin, Nicollet, Sibley, Waseca and Watonwan
- **Region 7W, Central counties:** Benton, Sherburne, Stearns and Wright
- **Region 3, Arrowhead counties:** Aitkin, Carlton, Cook, Itasca, Koochiching, Lake and St. Louis
- **Region 6W, Upper Minnesota Valley counties:** Big Stone, Chippewa, Lac qui Parle, Swift and Yellow Medicine
- **Region 10, Southeast counties:** Dodge, Fillmore, Freeborn, Goodhue, Houston, Mower, Olmsted, Rice, Steele, Wabasha and Winona
- **Region 11, Twin Cities counties:** Anoka, Carver, Dakota, Hennepin, Ramsey, Scott and Washington

Providers will be notified well in advance of when family child care licensing will transition to the Provider Hub in their region.

In-person events

In addition to online materials, the Provider Hub team will offer an **in-person information and training event** for family child care providers in each region around the time of their regional launch.

These will be optional events that providers can choose to attend. Each event will be about 2-3 hours long. Providers will be welcome to attend the entire event or come for just part of the time.

During these events, providers will:

- Learn more about how to use the Provider Hub to maintain their license
- Learn more about how to get help with the online tool after the event
- Be able to share feedback about the online tool with the Provider Hub team.

These events are still being planned. More information will be shared as details are finalized.

Resources Available Now

The Provider Hub team sends launch updates to family child care providers at the email address associated with their license. In addition to reading these emailed launch updates, family child care providers can get information and prepare for the Provider Hub with these resources.

Visit the Provider Hub webpage

Find out what's currently in the online tool, review resources, read past emails, register for information sessions and more on the [Provider Hub](#) webpage.

Subscribe to the Provider Hub Newsletter

This newsletter shares general information about the Provider Hub for both current and future users (it does not replace targeted launch updates emailed to family child care providers).

Topics may include updates on new and improved features, resources and upcoming events.

[Sign up](#) to receive the newsletter directly in your inbox.

Attend a Provider Hub Information Session

These online information sessions are open to anyone interested in learning more about the Provider Hub, including current and future users.

Topics may include recent Provider Hub improvements, tips for using the online tool effectively and new or updated resources. Attendees are welcome to submit questions during sessions.

Register for the next online information session — and get recordings from previous sessions — on the [Provider Hub](#) webpage.

Build comfort with technology

Take a technology skills self-assessment; explore the guide on tech skills needed to use the Provider Hub; review a list of resources for technology help — all in [this collection of technology resources](#). Each resource is available in English, Hmong, Somali and Spanish.

Verify their email address

Check with their licensor to make sure they have the correct email address associated with their license. The Provider Hub team sends most updates through email.

Listen to information

Call the Provider Hub Information Line toll-free at 612-504-1298 to learn about the online tool.

Current information includes what family child care providers can expect with managing their license in the online tool, the launch timeframe and technology resources.

This information line offers recorded information only; it will not connect callers to staff. It's a great resource for people who prefer to listen to — rather than read — information.

Provider Hub Benefits

The State of Minnesota is excited to offer these benefits to family child care providers with the Provider Hub.

Simplified access

Providers can view and manage their license and program information in one place.

They can access their information anytime, from any device with an Internet connection — including smartphones and tablets!

Digital record storage

Providers' information is saved in the online tool, so they only need to update it when it changes — no more annual submissions!

Continued support

Providers can connect with a local support team both online and by phone. This team provides technical support and can answer questions about how to complete tasks in the Provider Hub.

Providers will also continue to receive support from their licensor and program staff, who can view information providers enter in the online tool.

More languages

Providers can use the online tool in English, Spanish, Somali or Hmong.

What Will Be Required of Providers —And What Won't Be

The following clarifies what will and will not be required for current license holders when family child care licensing launches in the Provider Hub.

Providers will not need to fill out a new license application.

The State of Minnesota will create an account for existing license holders in the Provider Hub and send them instructions for logging in.

When providers receive those instructions, they'll need to log in and make sure the information is accurate.

Providers will not need to log in to the Provider Hub every day.

Providers will get an email if their licensor needs them to do something in the Provider Hub.

License holders can add another person from their business to view and edit information about their license. That person will need their own Provider Hub account.

Providers can log in anytime to request changes to their business — for example, add a caregiver or change operating hours.

Providers will not need to upload forms about each individual child.

This may change in the future. Depending on providers' interest in other programs, they may need to enter enrollment and attendance data.

Questions?

Providers and partners are welcome to send questions about the Provider Hub to providerhub@state.mn.us.

County licensing staff can send questions about family child care licensing in the online tool — including their future work in the companion Agency Hub — to agencyhub@state.mn.us.