

Provider Hub Information Session | November 2025

This handout includes links shared during the online Provider Hub Information Session hosted Tuesday, Nov. 18, 2025.

If you have follow-up questions, or if we didn't have time to answer your question live during the session, you're welcome to email the Provider Hub team at providerhub@state.mn.us.

Recording

A [recording of the session](#) — including attendee questions and presenter answers — is also available.

Get captions in languages other than English: YouTube, where this recording is hosted, offers auto-translated captions for videos. To turn this feature on:

1. Select the **Settings icon** in the bottom-right corner of the video — it looks like a gear.
2. Select **Subtitles/CC**, and then **Auto-translate**.
3. Select your **preferred language** from the list of options.

Disclaimer: With this feature, YouTube automatically translates captions from English into your selected language. The State of Minnesota has not reviewed these translations and cannot guarantee their accuracy.

Links to More Information

- **[Provider Hub](#) webpage:** Includes sections on training materials/resources, our newsletter, these information sessions, release notes, updates on the family child care licensing launch and more!
- **Program/policy information on the features currently in the Provider Hub:**
 - Child care licensing/certification: [Department of Children, Youth, and Families \(DCYF\) Licensing Division](#)

- Child Care Assistance Program (CCAP) provider registration management: [Child Care Assistance Program Information for Child Care Providers](#) and [recent changes to CCAP provider registration process](#)
- Great Start Compensation Support Payment Program participation: [Great Start Compensation Support Payment Program](#), [program frequently asked questions \(FAQs\)](#) and [program news, updates and engagements](#)
- **[Fall 2025 Update on Provider Hub Family Child Care Licensing Launch](#)** — English version sent via email Nov. 10
 - **español:** [Actualizaciones de otoño de 2025 \(PDF\)](#)
 - **Soomaali:** [Cusboonaysiinta Dayrta 2025 \(PDF\)](#)
 - **Hmoob:** [Kev Hloov Tshiab Nyob Rau Lub Caij Nplooj Zeeg Xyoo 2025 Hais Txog Kev Pib Siv Provider Hub \(PDF\)](#)
- **Featured learning libraries — collections of resources to help complete tasks in the online tool:**
 - [Provider Hub Basics](#)
 - [User Access](#)
 - [Licensed Child Care Centers | Licensing](#)
 - [Certified Child Care Centers | Certification](#)
 - [Technology Resources](#) includes the following in English, español (Spanish), Soomaali (Somali) and Hmoob (Hmong): Tech Skills Self-Assessment, Tech Skills Support Guide and Tech Skills Printable Resource List
 - Find all these (and more!) from the [Provider Hub](#) webpage, under the **Resources** section.
- **Current Provider Hub user?** [Complete this survey](#) to tell us how the online tool is working for you! Complete in 5-10 minutes in your preferred language (English, español, Soomaali or Hmoob).

- **Current user who needs help with the Provider Hub?** [Submit a case](#) when you're logged in to the [Provider Hub](#) or call 651-431-6075. A local support team responds to cases Monday through Friday between 8 a.m. and 4:30 p.m.

Get More Information

The next Provider Hub Information Session is tentatively scheduled for January. Details — including date, time and the link to register — will be included in our December [newsletter](#) and posted on our [webpage](#).

About the Provider Hub

The Provider Hub is an online tool for social service providers to apply for and manage licenses, funding and participation in other government programs. The Provider Hub can be used on a computer, tablet or smart phone. It's available in English, Spanish, Somali and Hmong.

The State of Minnesota continues to improve the online tool and build new features. As we do so, more providers will get access. Visit the [Provider Hub](#) webpage for details.