Provider Hub Information Session | September 2025

This handout includes links shared during the online Provider Hub Information Session hosted Tuesday, September 9, 2025. A [recording of the session](#) — including attendee questions and presenter answers — is also available.

If you have follow-up questions, or if we didn't have time to answer your question live during the session, you're welcome to email the Provider Hub team at providerhub@state.mn.us.

Links to More Information

- **[Provider Hub](#) webpage:** Includes sections on our newsletter, these information sessions, release notes, updates on the family child care licensing launch and more!

- **Program/policy information on the features currently in the Provider Hub:**

    - Child care licensing/certification: [Department of Children, Youth, and Families (DCYF) Licensing Division](#)

    - Great Start Compensation Support Payment Program participation: [Great Start Compensation Support Payment Program](#), [program frequently asked questions (FAQs)](#) and [program news, updates and engagements](#)

    - Child Care Assistance Program (CCAP) provider registration management: [Child Care Assistance Program Information for Child Care Providers](#) and [recent changes to CCAP provider registration process](#)

- **[Systems Transformation initiative](#):** The Provider Hub **is part** of this initiative focused on using technology to create more efficient, user-friendly and equitable experiences for social service providers and government workers.

- **[Child Care Regulation Modernization projects](#):** The Provider Hub **is not part** of these projects. Instead, the regulation modernization projects support the development of (1) key indicator

systems for abbreviated inspections; (2) risk-based tiered violation systems; and (3) revised licensing standards.

- **Technology Resources Learning Library**: Includes tools and information to help providers build technology skills and comfort. Available in English, Spanish, Somali and Hmong:

- **Access to Technology Grants for Child Care Businesses in Minnesota**: Consider applying for a grant administered by First Children's Finance — fall application open September 25 through October 3!

- **Add a User and Change Existing User Access (PDF)**: A resource to help you ensure each person from your child care business has their own Provider Hub account with the right access.

- **Current user who needs help with the Provider Hub?** Submit a support case when you're logged in to the Provider Hub or call 651-431-6075. A local support team responds to cases Monday through Friday between 8 a.m. and 4:30 p.m.

Get More Information

The next Provider Hub Information session is tentatively scheduled for November 2025. Details — including date, time and the link to register — will be included in our October newsletter and posted on our webpage.

About the Provider Hub

The Provider Hub is an online tool for social service providers to apply for and manage licenses, funding and other government programs. The Provider Hub can be used on a computer, tablet or smart phone. It's available in English, Spanish, Somali and Hmong.

The State of Minnesota continues to improve the online tool and build new features. As we do so, more providers will get access. Visit the Provider Hub webpage for details.